STATE OF IOWA

DEPARTMENT OF COMMERCE

UTILITIES BOARD

IN RE: CONVERGENT COMMUNICATIONS SERVICES, INC.	DOCKET NOS. TCU-97-9 TF-97-243
	CERTIFICATE NO. 0177

ORDER CANCELING CERTIFICATE AND WITHDRAWING TARIFF

(Issued July 10, 2003)

On October 17, 1997, the Utilities Board (Board) issued a certificate of public convenience and necessity, identified as Certificate No. 0177, to Convergent Communications Services, Inc. (Convergent), authorizing Convergent to provide local telecommunication service in Iowa. Also on October 17, 1997, the Board approved Convergent's tariff, identified as Docket No. TF-97-243.

As of July 7, 2003, Convergent has not filed an annual report with the Board, as required by 199 IAC 22.2(6)"b." Board staff recently attempted to contact Convergent by telephone and received a message that its phone number has been disconnected. The Board concludes that Convergent may no longer be an operational company. Therefore, the Board will cancel Convergent's certificate and withdraw its tariff 30 days from the date of this order unless the Board is contacted by Convergent within that time period and provided with updated corporate information.

IT IS THEREFORE ORDERED:

Convergent Communications Services, Inc., must contact the Board with updated corporate information within 30 days of the date of this order. If the Board does not receive a response within 30 days, the certificate of public convenience and necessity issued to Convergent, Certificate No. 0177, shall be deemed canceled and Convergent's approved tariff, identified as Docket No. TF-97-243, shall be deemed withdrawn without further action by the Board.

UTILITIES BOARD

	/s/ Diane Munns
ATTEST:	/s/ Mark O. Lambert
/s/ Margaret Munson Executive Secretary, Deputy	/s/ Elliott Smith
Dated at Des Moines, Iowa, this 10 th day of July, 2003.	